2022 SERVICES PROVIDED

2,744 total unique adults served

546 adults received consultations 2,198 adults enrolled in programs **2,118** children included in their households

Services

Clearinghouse:

Receives and assesses all requests for Love Columbia Services.

Information Library:

Online and print resource library

Path Forward:

Provides assessment and support to promote long term life improvement and may include strategic financial assistance to bridge a gap or accomplish goals.

Side by Side:

Provides individual coaching in 5 specific areas; budgeting, credit building, career/job search, housing search, and life purpose.

Extra Mile:

Provides individual money management education and coaching through a 16-week program that offers accountability, partnership, and opportunity to practice new skills.

Numbers

3,025 unique requests **2,229** individuals received information and referral consultations **501** individuals received financial assistance

501 individuals received financial assistance and single services (essential items, form completion, and delivery/ transportation)

82,570 website views

650 participants **74%** improved life satisfaction **80%** completed at least one goal

1,399 participants
3,611 coaching sessions
83% completed at least one goal
387 households obtained permanent housing
746 maintained housing
83 individuals secured jobs or better jobs
51 VITA tax preparations

111 participants with
982 coaching sessions
62% of starts completed at least 4 weeks
36% completed full 16-week program
88% of completions now follow a budget
92% of completions saved or paid off debt
36% of completions increased income while in program



2022 Annual Report Continued

Services

Extra Mile Loans:

Provides no-interest loans to retire high-interest loans

Extra Mile Homes & Hotel Stays:

Transitional housing and coaching for homeless families with children to help them regain stability. Temporary housing provided through hotel stays.

The Love Seat:

Provides free furniture and housewares for families in crisis or transition.

Provides free shopping vouchers to Love Columbia program participants.

Provides moving assistance to families in need of relocation.

Transportation:

Volunteer Engagement:

Financial Assistance Provided:

Rent, utilities, hotel stays, food, transportation, and other essential items.

State Assistance for Housing Relief:

Rent and utility assistance available through the state of Missouri

Numbers

63 loans 95% repayment rate

Extra Mile Homes 1,231 nights of shelter **11** families with **33** children

Hotel Stays6,323 hotel nights156 households*93 families with children

Furniture 180 households **\$65,805** in value

Housewares
111 households
\$7,540 in value

615 received store shopping vouchers **\$16,908** in value

25 families served

137 car repairs19 donated cars339 fuel fares and rides

372 volunteers*101 active coaches9,564 volunteer hours

\$552,667.25 total provided **\$238,096.64** in hotel stays (of the total provided) **271** essential hygiene/ household supplies

908 applications submitted **\$2,194,282.17** distributed to local landlords

